Q2 PATROL

Stop online fraud before it happens

Today it's mandatory to have a layered security strategy, both to meet consumer needs and the expectations of regulatory agencies. Q2 Patrol (formerly known as Event-Driven Validation), adds an additional layer of monitoring by leveraging user behavior and device details to identify potentially suspect sessions.

Should a security concern arise, Q2 Patrol will require further authentication around certain high-risk non-transactional activities. All financial institutions (FIs) are ideal customers for Q2 Patrol, including those that already have Q2 Sentinel.

74%

of banks identified cybersecurity as their top risk priority in 2023

ABA Banking Risk and Compliance Management 2023 Outlook

Offer more than a traditional safety net

Q2 Patrol is much more than an additional layer of protection for your FI and account holders. It's a behavioral tool that utilizes machine learning and event driven validation to provide increased session insights, peace of mind, and an even better online banking experience for you and your users.

Improve security with no additional FI involvement

Provide a frictionless experience for your customer service representatives. They won't have to intervene or "touch" Q2 Patrol's workflow.

Q2 PATROL'S DATA DRIVEN APPROACH
Allows for customer to decide what is considered high-risk

Add a New User (Commercial)	Update a User Profile	Authorize an External Transfer
Edit Transaction, Date History, & Account Alerts	Edit a User (Commercial)	Edit Security Alerts Preferences
	Edit Secure Delivery Info	

Q2 Patrol provides constant monitoring for high-risk events

Q2 Patrol continuously monitors user behavior, taking note of their login patterns—day in and day out. By constantly reviewing this data, it determines account holders' patterns and quickly responds when it sees a deviation in behavior that could indicate that an imposter has gained control of the account. Q2 Patrol responds by watching for certain high-risk events and then requiring the account holder to authenticate their identity when they occur. Q2 Patrol stays "out of sight" when no deviations are detected, creating a valuable security layer and only adding the friction of step-up authentication when circumstances warrant it.

For more information, visit Q2.com.

Q2 adds an additional layer of monitoring by leveraging user behavior and device details to identify potentially suspect sessions, and require further authentication around certain high-risk non-transactional activities.